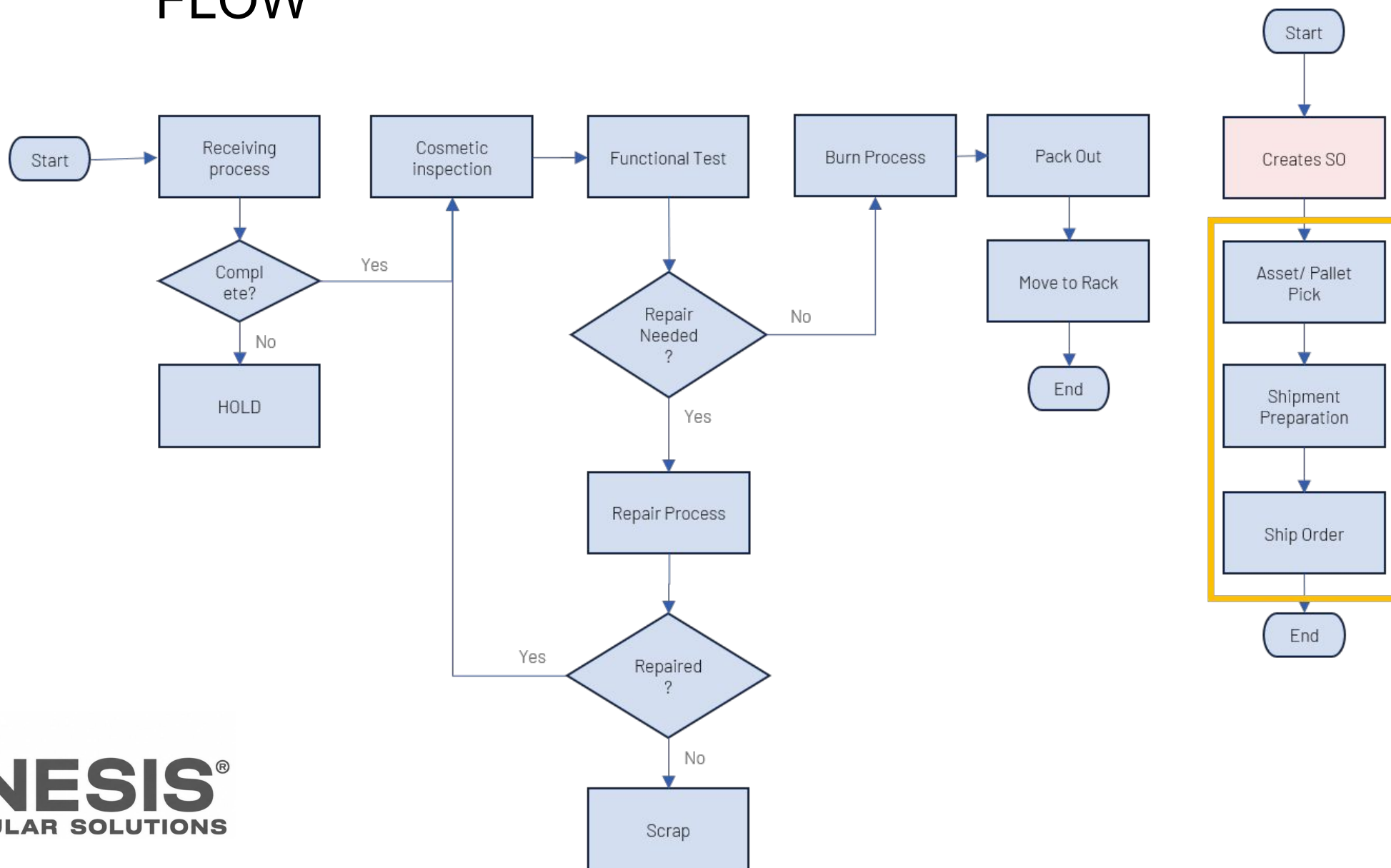




GENESIS[®]
CIRCULAR SOLUTIONS

REBURBISH HIGH LEVEL PROCESS FLOW



REBURBISH HIGH LEVEL PROCESS FLOW

Process		Description	Detailed Processes
1	Receiving - Debox	Receive inbound, remove all contents including boxes, inserts, adapters	• Receive product, scan PN/SN into system • Expected receipt validation at SKU and serial number level • Capture any discrepancies
2	Triage	Class A, B, and C Surface Grading using HP Renew Solutions Specifications	• Create log file for every SN • Capture Broker grading • Grade every surface and LCD according to HP Specs • Unit record is lowest grade recorded
3	Pre-Refurb	Put unit in network connection mode	• Prepare unit to be connected to WipeOS system
4	WipeOS	Initial Diagnostics	• Diagnose all unit functionality
5	Functional Repair	Assess BRI functional Failures, if confirmed repair unit within \$150 threshold. LCD failures shipped to Mexicali for replacement. Pilot with MB failures shipped to Reynosa for repair.	• Validate BRI failure and complete full detailed assessment. Where required and within the \$150 threshold, repair functional failures with harvest or new parts including but not limited to battery, keyboard, MEM, webcam,
6	Disassembly	For all units identified in Triage that require plastic repair, fully disassemble units including LCD failures. Consolidate base unit parts for inventory storage	• Full disassembly of unit putting all individual parts in appropriate bags to inventory or flow in process
7	Plastic Qualification	Detailed analysis of every plastic part using HP Renew Solutions Specifications	• Analysis of each plastic to yield recovered (within HP Specs), repaired, or scrapped (Grade D parts)
8	Cosmetic Repair	Cosmetic repair to all plastics that do not meet HP Renew Solutions Specs	• Buff scratches, full painting, screen agency labels and icons
9	Assembly	Assemble all disassembled units once cosmetic repair is complete. Plastics priority is recovered, then repaired, and last new	• Full assembly taking base unit with all required plastics
10	Run-In	Image Download	• Install image
11	ARI	Final Refurbishment	• Final Inspection, Install MAR DPK License • Send HP warranty feed
12	Packout	Final cosmetic cleaning, power cord, adapter and any respective flyers with box and corners	• Refurbished unit in Certified Refurbished packaging • OBA – 10% requirement
13	ICPO / Shipping	Submit Shipment request to HP and once confirmed, prepare and ship to DC	• Submit PN/SN to HP for ICPO. Once signal received, acknowledge, pick, pack, ship